

Payroll Accounts Clerk Candidate Pack

We want a world that is Disability Positive



disability
positive



Charity No: 1091744
Company No: 4050994

The new name for
Cheshire Centre for Independent Living (CCIL)

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Introduction

Dear Candidate,

Thank you for your interest in Disability Positive, a charity that has dedicated itself to the lives of people with lived experience of disability and long-term conditions, and their families across Cheshire and surrounding areas since 1992.

We pride ourselves on being a great place to work and progress, and we employ an amazing workforce of over 70 people. We have experienced substantial growth since inception and our services have successfully increased to the point that we are well recognised as a trusted, influential, and supportive organisation; providing services, opportunities, and voice to over 10,000 people with lived experience of disability and long-term conditions per year.

We know it matters, as we live with disability and long-term conditions too.

We hope that you are the kind of person we are looking for, someone; organised, driven and professional to work within our payroll team. If you are interested in the role, please return your completed application to hr@disabilitypositive.org

We'd love to hear from you.

Lynne Turnbull
Chief Executive Officer



Who are we?

We are Disability Positive.

We are a charity based in Cheshire and work mostly in the North West. We love working with others who think like us.

We provide services, opportunities and a voice to people living with disability and long-term health conditions and their families.

We have services to help people with everyday life, being part of their local community and looking after their own wellbeing.

We can offer advice, help with practical tasks and advocate for people in lots of different situations.

We listen and share people's experiences to influence positive change in government policy.

We know it matters, because we live with disability and long-term health conditions too.

Our Values

- **Positive:** It's not just our name, it's how we approach every challenge and opportunity.
- **Collaborative:** We don't believe we can do everything ourselves; we love working with others who think like us.
- **Representative:** We are here to be the voice of people living with disability and long-term health conditions.
- **Ambitious:** We are not going to change the world without thinking big.
- **Trustworthy:** We need to be a place where people feel safe and can come freely for honest and impartial advice and support.

The social model of disability is the starting point for everything we do and is the idea that people are not disabled by their condition, but by a world that doesn't meet their needs.



Our Services: For Adults

Arrangement of Care and Support Service

Support with making sure people's care works for their needs.

Advocacy

Supporting people to say what matters to them and upholding their rights.

Good Company

A fully accessible social group for adults, meeting regularly with the opportunity for day trips too.

Payroll

Supporting people who employ Personal Assistants with payroll management.

Supported Banking

Getting support with banking and auditing for direct payment recipients.

Learning Service

Access to learning and development opportunities for people who employ Personal Assistants, and their Personal Assistants.



Our Services: For Children and Young People

Advocacy

Supporting people to say what matters to them and upholding their rights.

Arrangement of Care and Support Service

Support with making sure people's care works for their needs.

Cheshire West Creative Breaks

For parents or carers of a child or young person aged 0-19, living in the Cheshire West and Chester area, who need a short break from their caring responsibilities.

Buzz Youth Group

A fully accessible youth group supporting those aged 5-18 to try new things and meet new friends.



Our Services: For Everyone

Volunteer Opportunities

We couldn't be without our team of dedicated and enthusiastic volunteers. People can volunteer their time across a range of services, or join us for a work placement, to gain new skills and contribute to our work.

Membership

We need our members to share their views so that we can continue to develop our services, and be a strong voice to influence local, regional and national government policy.

We welcome anyone with lived experience of disability or a long-term condition or with caring responsibilities.

Policy Influencing

Policy influencing is what we do to influence positive change with local, regional and national government. We want to be a voice for our members and people with experience of disability and long-term conditions and use their views and experiences to influence the kind of changes we want to see.



Organisational Structure

We are a registered charity and company limited by guarantee.

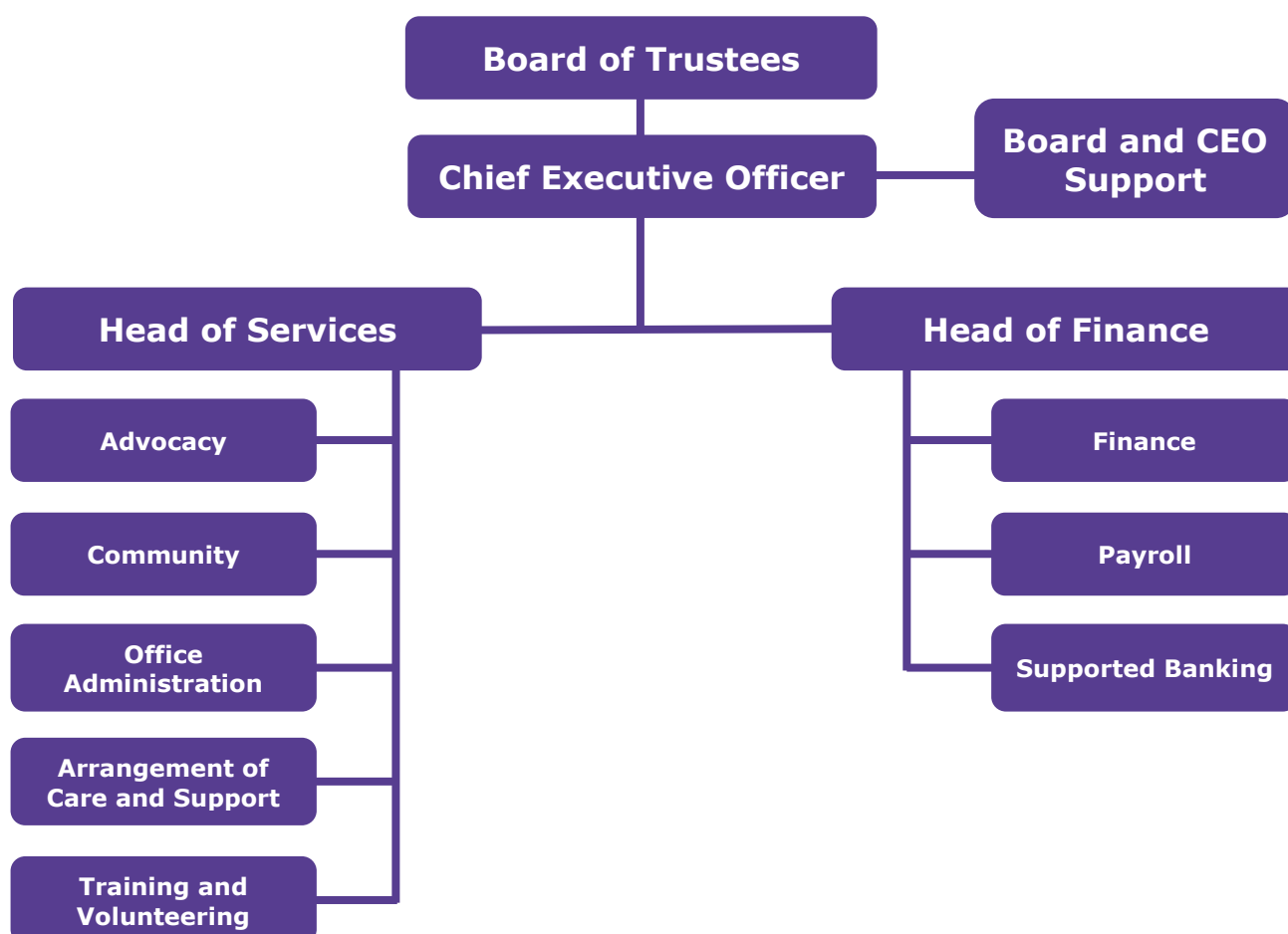
We are governed by 12 trustees who are known as our Board of Trustees. The Board of Trustees are both Directors of the company for the purposes of the Companies Act 2006 and Charity trustees for the purposes of the Charities Act 2006.

The Board of Trustees are responsible for the governance of Disability Positive. Our Board of Trustees have lived experience of disability and long-term conditions and bring a mix of skills that are essential to good governance, ensuring that our activities are conducted in line with our charitable objects, as detailed within our Articles of Association. In addition, we have over 240 members of the charity who all have lived experience of disability and long-term conditions.

Day-to-day management is delegated to the Chief Executive Officer and Senior Staff through a Scheme of Delegation of Board Authority.

We currently employ 25.4 FTE staff (70 people), with additional support across our services through volunteers. 67% of our workforce also have lived experience of disability and long-term conditions.

Our Organisation Chart



Future Plans

We are in the process of finalising our new Strategy, with a focus on three strategic themes:

- Positive about offering services that suit the needs of people with lived experience of disability or long-term health conditions.
- Positive about providing the opportunity for people with lived experience of disability or long-term conditions to be part of community life.
- Positive about giving a voice to people with lived experience of disability or long-term health conditions.

We are in a strong financial position, with a robust balance sheet and reserves policy which has supported and should continue to support expansion of our services.

A major part of our income comes from delivering services under contract with a number of Local Authorities and Clinical Commissioning Groups in Cheshire East, Cheshire West and parts of the North West. We also provide a number of services that individuals purchase directly from us.



Job Description and Person Specification

Job Title:	Payroll Accounts Clerk
Grade:	5
Salary:	Starting at £19,448 per annum, rising to £20,420 post probationary period
Hours:	37
Location:	Office based- Sension House, CW9 7LU.
Holiday Entitlement:	25 days (plus 3 days off for Christmas shut down and Bank Holidays).
Direct Reports:	N/A
Reporting to:	Payroll Manager
DBS:	Appointment is subject to a satisfactory enhanced disclosure from the Disclosure and Barring Service.

Purpose

As part of our payroll team, you will be assisting in the payment of liabilities for approximately 3,600 clients who have become employers of their own Personal Assistants.

You will be processing payment runs, preparing mail merges, processing direct debits and ensuring timely payment of amounts owing into pension schemes.

Working with our clients couldn't be more rewarding. You will be able to get to know their needs and build a close and positive working relationship. No two days are ever the same and using your initiative and great people skills will give you the opportunity to make a real difference every day.

Scope

Business Skills

- Demonstrates an analytical and methodical approach to problem solving.
- Absorbs and applies technical information.
- Has a thorough understanding of their job and how own role relates to other roles and to the business of the employer.

Complexity

- Has defined areas of responsibility.
- Due to experience gained may provide guidance to less experienced staff.
- May be responsible for a defined caseload within an office based department.
- May have input into a defined part of a project, small internal business project or a new process.
- Performs a targeted range of work, often routine in nature.

Autonomy

- Accountable for delivering assigned tasks within broader projects or functions.
- Operate as a competent professional with minimal supervision.
- Limited decision-making scope on how tasks are to be fulfilled.
- Can easily determine when work should be escalated to a higher level.



Key Tasks

Governance

- Ensure all statutory requirements are met and not compromised
- To liaise with H M Revenue and Customs regarding PAYE, National Insurance, Pensions Regulator and Statutory Payments
- Ensuring all paperwork is correctly authorised and in line with our policies.
- To adhere to our confidentiality and data protection policy

Communication & Relationships

- To liaise simply and clearly with disabled people regarding their payroll enquiries/queries.
- Ensure effective relationships are established and maintained with Management and other staff members
- Build an effective working relationship with the Payroll Manager and the Payroll team
- Uphold the company values

Key Tasks

HMRC Payments

- Preparing and sending information and reports both internally and to external organisations to assist with processing payments for clients
- Updating any ARUDDS/LATE PAYMENTS
- Investigating and negotiating with HMRC on behalf of clients
- Preparing payment of liabilities to HMRC

NEST Payments

- Curating the Pensions Payments Report
- Managing client's NEST records including adding and removing staff and investigating payments
- Preparing payment of liabilities to NEST
- Managing NEST inbox

Account Closures

- Ensuring payment of all final liabilities owing and querying with local authority when required
- Closing accounts with HMRC, Payrunner/Caseworker, and NEST

The Pensions Regulator

- Pensions Regulator declarations and reporting
- Investigating and negotiating with TPR on behalf of clients

Any other reasonable duties relating to Sage Accounts, NEST, TPR and general maintenance of client's financial files and records held by the business.

To provide cover for other Payroll Accounts Clerks during absence and holiday.

Any other duties that may arise from this post in agreement with the Payroll Manager.

Person Specification

Criteria	Essential	Desirable	Assessed by
Qualifications Experience	<ul style="list-style-type: none"> • Experience of working in a busy office environment • Experience of using database systems (e.g. excel/access or other bespoke equivalents) • Qualification in Maths and English GCSE or equivalent • Experience of processing multiple invoices within deadlines 	<ul style="list-style-type: none"> • Experience of working with disabled people • Experience of processing card payments to pay invoices 	Application and Interview.
Knowledge	<ul style="list-style-type: none"> • Knowledge of Microsoft Office • IT literate. • Good working knowledge of Microsoft Excel • Good working knowledge of how to process a Mail Merge 	<ul style="list-style-type: none"> • An understanding of Pay as you Earn (PAYE), National Insurance and Statutory Payment regulations, • Knowledge of SAGE Accounts Software • Knowledge of querying demands with Debt Management at HMRC 	Application and Interview.
Skills/Abilities	<ul style="list-style-type: none"> • To listen and communicate to an acceptable standard both verbally and in writing • To work as part of a team and on own initiative. • To accurately record factual case notes and data input • Willingness to learn and develop • Confident telephone manner • Able to work under pressure and to meet deadlines 	<ul style="list-style-type: none"> • Good presentation skills 	Application and Interview.
Other	<ul style="list-style-type: none"> • An understanding of the Social Model of Disability • A commitment to equality and diversity. • A commitment to uphold our company values. 	The ability and willingness to work outside office hours, if required.	Application and Interview and Pre-Offer Checks.

Recruitment Process

How to apply

If you are interested, please complete the following, and return by email or post to the details on the covering letter:

- a job application form,
- and recruitment monitoring form.

Timetable

Deadline for applications: 8th November 2021

Short listing: Week commencing 8th November 2021

Interviews: TBC

What we do with your data

In accordance with the Data Protection Act 1998, and the General Data Protection Regulations 2018, the information provided in your application will be used as part of the recruitment and selection process and may be disclosed to those who need to see it.

It will also form the basis of the confidential personnel record of successful applicants.

In the case of unsuccessful applicants, the application form will be destroyed after 6 months, in line with our [HR Privacy notice](#).

Contact Us



Address: Sension House, Denton Drive, Northwich, Cheshire, CW9 7LU

Telephone: 01606 331 853

Email: hr@disabilitypositive.org

Website: www.disabilitypositive.org

Facebook: www.facebook.com/disabilitypositive/

Twitter: www.twitter.com/dis_positive

Instagram: https://www.instagram.com/dis_positive/