

Accounts Administrator (Supported Banking) Candidate Pack

We want a world that is Disability Positive.



disability
positive



Charity No: 1091744
Company No: 4050994

The new name for
Cheshire Centre for Independent Living (CCIL)

Contents

Introduction	3
Who are we?	4
Our Services: For Adults	5
Our Services: For Children and Young People	6
Our Services: For Everyone	7
Organisation Structure	8
Future Plans	9
Job Description and Person Specification	10
Scope	11
Key Tasks	12
Person Specification	13
Recruitment Process	15
Contact us	16



Introduction

Dear Candidate,

Thank you for your interest in Disability Positive, a charity that has dedicated itself to the lives of people with lived experience of disability and long-term conditions, and their families across Cheshire and surrounding areas since 1992.

We pride ourselves on being a great place to work and progress, and we employ an amazing workforce of over 70 people. We have experienced substantial growth since inception and our services have successfully increased to the point that we are well recognised as a trusted, influential, and supportive organisation; providing services, opportunities, and voice to over 10,000 people with lived experience of disability and long-term conditions per year.

We know it matters, as we live with disability and long-term conditions too.

We hope that you are the kind of person we are looking for, someone; organised, driven and professional to work within our Supported Banking team. If you are interested in the role, please return your completed application to hr@disabilitypositive.org

We'd love to hear from you.

Lynne Turnbull
Chief Executive Officer



Who are we?

We are Disability Positive.

We are a charity based in Cheshire and work mostly in the North West. We love working with others who think like us.

We provide services, opportunities and a voice to people living with disability and long-term health conditions and their families.

We have services to help people with everyday life, being part of their local community and looking after their own wellbeing.

We can offer advice, help with practical tasks and advocate for people in lots of different situations.

We listen and share people's experiences to influence positive change in government policy.

We know it matters, because we live with disability and long-term health conditions too.

Our Values

- **Positive:** It's not just our name, it's how we approach every challenge and opportunity.
- **Collaborative:** We don't believe we can do everything ourselves; we love working with others who think like us.
- **Representative:** We are here to be the voice of people living with disability and long-term health conditions.
- **Ambitious:** We are not going to change the world without thinking big.
- **Trustworthy:** We need to be a place where people feel safe and can come freely for honest and impartial advice and support.

The social model of disability is the starting point for everything we do and is the idea that people are not disabled by their condition, but by a world that doesn't meet their needs.



Our Services: For Adults

Arrangement of Care and Support Service

Support with making sure people's care works for their needs.

Advocacy

Supporting people to say what matters to them and upholding their rights.

Good Company

A fully accessible social group for adults, meeting regularly with the opportunity for day trips too.

Payroll

Supporting people who employ Personal Assistants with payroll management.

Supported Banking

Getting support with banking and auditing for direct payment recipients.

Learning Service

Access to learning and development opportunities for people who employ Personal Assistants, and their Personal Assistants.



Our Services: For Children and Young People

Advocacy

Supporting people to say what matters to them and upholding their rights.

Arrangement of Care and Support Service

Support with making sure people's care works for their needs.

Cheshire West Creative Breaks

For parents or carers of a child or young person aged 0-19, living in the Cheshire West and Chester area, who need a short break from their caring responsibilities.

Buzz Youth Group

A fully accessible youth group supporting those aged 5-18 to try new things and meet new friends.



Our Services: For Everyone

Volunteer Opportunities

We couldn't be without our team of dedicated and enthusiastic volunteers. People can volunteer their time across a range of services, or join us for a work placement, to gain new skills and contribute to our work.

Membership

We need our members to share their views so that we can continue to develop our services, and be a strong voice to influence local, regional and national government policy.

We welcome anyone with lived experience of disability or a long-term condition or with caring responsibilities.

Policy Influencing

Policy influencing is what we do to influence positive change with local, regional and national government. We want to be a voice for our members and people with experience of disability and long-term conditions and use their views and experiences to influence the kind of changes we want to see.



Organisational Structure

We are a registered charity and company limited by guarantee.

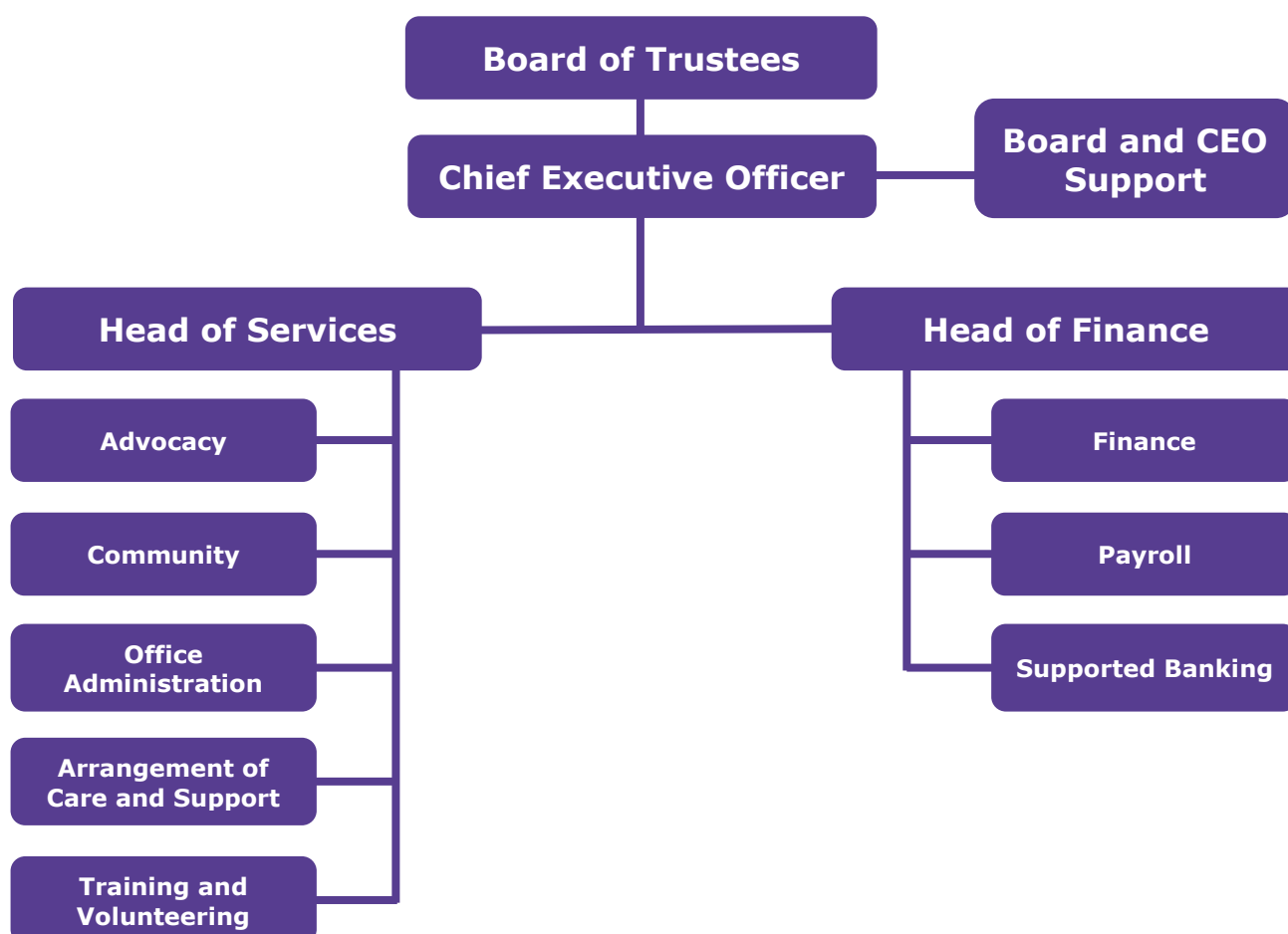
We are governed by 11 trustees who are known as our Board of Trustees. The Board of Trustees are both Directors of the company for the purposes of the Companies Act 2006 and Charity trustees for the purposes of the Charities Act 2006.

The Board of Trustees are responsible for the governance of Disability Positive. Our Board of Trustees have lived experience of disability and long-term conditions and bring a mix of skills that are essential to good governance, ensuring that our activities are conducted in line with our charitable objects, as detailed within our Articles of Association. In addition, we have over 240 members of the charity who all have lived experience of disability and long-term conditions.

Day-to-day management is delegated to the Chief Executive Officer and Senior Staff through a Scheme of Delegation of Board Authority.

We currently employ 56 FTE staff (71 people), with additional support across our services through volunteers. 60% of our workforce also have lived experience of disability and long-term conditions.

Our Organisation Chart



Future Plans

We have finalised our new Strategy 2020 - 2023, with a focus on three strategic themes:

- Positive about offering services that suit the needs of people with lived experience of disability or long-term health conditions.
- Positive about providing the opportunity for people with lived experience of disability or long-term conditions to be part of community life.
- Positive about giving a voice to people with lived experience of disability or long-term health conditions.

We are in a strong financial position, with a robust balance sheet and reserves policy which has supported and should continue to support expansion of our services.

A major part of our income comes from delivering services under contract with a number of Local Authorities and Clinical Commissioning Groups in Cheshire East, Cheshire West and parts of the North West. We also provide a number of services that individuals purchase directly from us.



Job Description and Person Specification

Job Title:	Accounts Administrator (Full time 37 Hours per week, 5 Months maternity cover with possibility of extension) (Ref: SB0804)
Grade:	5
Salary:	Starting at £19,448 per annum, rising to £20,420 post probationary period
Hours:	37 per week.
Holiday Entitlement:	28 days
Direct Reports:	N/A
Reporting to:	Supported Banking Manager

Purpose

Our Supported Banking Service allows people living with disability and long-term health conditions to keep all the control and choice over their own care, whilst we operate a bank account for them. This means they will also be free of time-consuming audits, as we will provide the documents to the local authority. We pay staff, pay invoices, and anything else that is part of a support plan in line with the account holder's instructions.

Scope

Business Skills

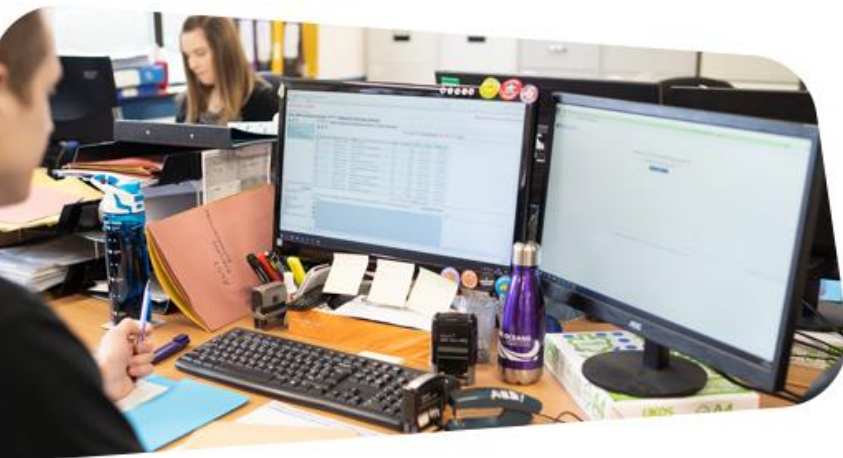
- Demonstrates an analytical and methodical approach to problem solving.
- Absorbs and applies technical information.
- Has a thorough understanding of their job and how own role relates to other roles and to the business of the employer.

Complexity

- Has defined areas of responsibility.
- Be responsible for own caseload of clients.
- May have input into a defined part of a project, small internal business project or a new process.
- Performs a targeted range of work, often routine in nature.

Autonomy

- Accountable for the administration of own caseload
- May be assigned tasks within broader projects or functions.
- Operate as a competent professional with minimal supervision.
- Can easily determine when work should be escalated to a higher level.



Key Tasks

Governance

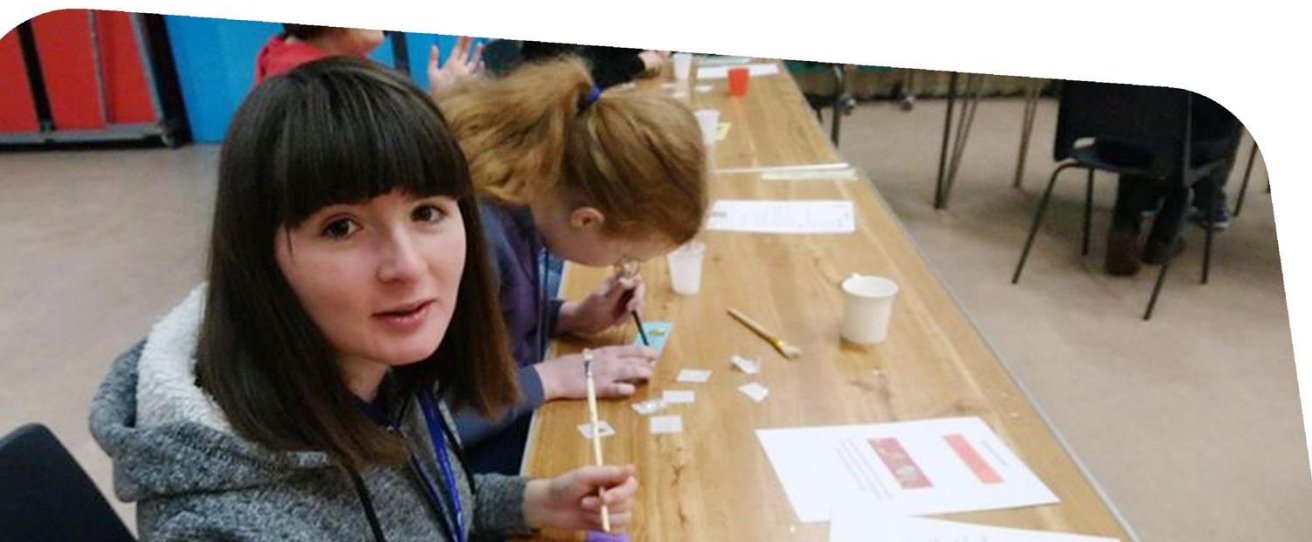
- Ensure all statutory requirements are met and not compromised.
- Responsibility for mandatory training to be completed.
- To liaise with Local authorities and Clinical commissioning groups.
- Ensuring all work is completed in line with our policies and procedures.
- To adhere to our confidentiality and data protection policy

Communication & Relationships

- To liaise simply and clearly with disabled people regarding their supported banking enquiries/queries.
- Ensure effective relationships are established and maintained with Management and other staff members.
- Ensure effective relationships are established and maintained with commissioners and partners.
- Uphold the company values.
- Ensure the supported banking manager receives appropriate information on all relevant matters.

Other Key Tasks

- Be involved with other ad-hoc duties and responsibilities as specified by the Supported Banking Manager.
- To provide cover for supported banking team members during absence and holiday.
- Any other duties that may arise from this post.



Person Specification

Criteria	Essential	Desirable	Assessed by
Qualifications Experience	<ul style="list-style-type: none"> • Experience of using database systems (e.g. excel/access or other bespoke equivalents) • Experience of using Microsoft word. • Experience of working in a busy office environment • Qualification in Maths and English GCSE or equivalent 	<ul style="list-style-type: none"> • Experience of working with disabled people • Experience of working in accounts department, completing bank reconciliations etc. 	Application and Interview.
Knowledge	<ul style="list-style-type: none"> • Knowledge of Microsoft Office • IT literate. • To have an understanding of the social model of disability. 	<ul style="list-style-type: none"> • To have an understanding of Direct Payments / Self Directed Support and an understanding of our clients. 	Application and Interview.
Skills/Abilities	<ul style="list-style-type: none"> • The ability to listen and communicate to an acceptable standard both verbally and in writing. • Ability to work as part of a team and on own initiative. • Ability to accurately record factual case notes and data input. • Willingness to learn and take instruction. • Confident telephone manner. • The ability to work under pressure and to meet deadlines. • Ordered approach to workload and an ability and willingness to follow agreed procedures. • Be numerate. 	<ul style="list-style-type: none"> • To be adaptable within the workplace 	Application and Interview.

	<ul style="list-style-type: none"> • Good planning, time-management and organisational skills. 		
Other	<ul style="list-style-type: none"> • A commitment to equality and diversity. • Understanding of and commitment to the aims and principles of Disability Positive 	<ul style="list-style-type: none"> • The ability and willingness to work outside office hours, if required. 	Application and Interview and Pre-Offer Checks.

Recruitment Process

How to apply

If you are interested, please complete the following, and return by email or post to the details on the covering letter:

- a job application form,
- and recruitment monitoring form.

Timetable

Deadline for applications: 5pm Monday 2nd August

Short listing: Tuesday 3rd August

Interviews: Friday 6th August

What we do with your data

In accordance with the Data Protection Act 1998, and the General Data Protection Regulations 2018, the information provided in your application will be used as part of the recruitment and selection process and may be disclosed to those who need to see it.

It will also form the basis of the confidential personnel record of successful applicants.

In the case of unsuccessful applicants, the application form will be destroyed after 6 months, in line with our [HR Privacy notice](#).

Contact Us



Address: Sension House, Denton Drive, Northwich, Cheshire, CW9 7LU

Telephone: 01606 331 853

Email: info@disabilitypositive.org

Website: www.disabilitypositive.org

Facebook: www.facebook.com/disabilitypositive/

Twitter: www.twitter.com/dis_positive

Instagram: https://www.instagram.com/dis_positive/