

"A lovely mixture of events, people and information"

"A great place for gathering information"



2019 Cheshire Independent Living Awareness Day Evaluation Report

Cheshire Independent Living Awareness Day Evaluation Report 2019

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Executive summary

The Cheshire Independent Living Awareness Day (CILAD event) 2019, consisted of 52 exhibitors showcasing products and services and a range of outdoor accessible activities, which were attended by around 543 visitors. We have received some very positive comments from members of the public regarding the event on offer as well as the diversity of information and activities. The event has succeeded in meeting the aims and objectives that were set. We have received constructive comments and suggestions for improvements from attendees and event exhibitors which will be used to improve the 2020 CILAD event.

Headline statistics

- **99% positive impression of the event**
(Respondents rated the CILAD event as 'good' in a multiple-choice questionnaire)
- **89% felt the event helped people to understand disability better**
(Respondents who answered 'yes' in a multiple-choice questionnaire)
- **100% of exhibitors were happy with the opportunity to talk about their products and services**
(Based on Exhibitor response in a multiple-choice questionnaire)
- **Around 543 visitors in attendance on the day**
(Estimate based on visitor numbers counted on arrival by the CILAD event Team)
- **63,370 individuals reached via social media**
(Based on Facebook, Twitter reach across CILAD page, CCIL page, VIVO Care Choices and Paid Facebook advert on lead up to event)

Introduction

The CILAD event began as a pilot in 2012, in recognition of the need for a local Disability Awareness Day. It generally expanded every year between 2012 and 2017, in terms of internal staff, exhibitors and external partners taking part, the audience it reached and the scope of the programme. This report details the feedback we have received from internal and external partners, members of the public and exhibitors for the event held in 2019.

The CILAD event aims to raise greater awareness and understanding of the social model of disability and services/products available to support disabled people to live independently within the community. Additionally, the event aims to raise disability awareness; provide an opportunity to learn more about the impact of disability; or enjoy the community activities/entertainment on offer. Thus, encouraging community participation, integration and cohesion.

An impetus for establishing the CILAD event was the ongoing popularity of the Disability Awareness Day held in Warrington and the valuable experience that disabled people, carers, exhibitors and members of the public reported that they have gained through engagement at a dedicated 'celebration of disability' event.

The 2019 CILAD event was supported and sponsored by:

- Active Cheshire
- Brio Leisure
- Cheshire Centre for Independent Living
- Cheshire West and Chester Council
- Healthwatch Cheshire
- Qwest
- Vivo Care Choices

Aims and objectives

2019 was the seventh CILAD event, but with a revised focus and stronger collaborative approach with partners. The CILAD event 2019 built on the success of the six previous CILAD events with strategic improvements to the programming, marketing and publicity to ensure that the CILAD event reached more people and took steps to diversify its audience. Efforts were made to streamline the activities on offer on the main day of the CILAD event, Friday 23rd August 2019.

- Raise awareness of barriers faced by people with care and support needs and their families
- Celebrate Equality and Diversity
- Encourage community participation, integration and cohesion
- To secure media coverage of the CILAD event, and partners involved
- *To attract at least 500 visitors to the CILAD event 2019*

Overview of the 2019 CILAD event

The CILAD event took place on Friday 23rd August 2019. CILAD was hosted in and around huge marquees situated on the Moss Farm site in Northwich within the Cheshire West and Chester geographical area, with plenty of fully accessible parking spaces and facilities. There were a range of exhibitors present to help people with care and support needs and their families explore a range of useful products and services.

This year the CILAD event had eleven strands; aligned to the Pillars of Independent Living; 'Advocacy', 'Equipment', 'Health & Social Care', 'Housing', 'Information', 'Leisure', 'Money', 'Peer Support', 'Personal Assistance', 'Transport' and 'Work and Volunteering', rather than one overarching theme. Exhibitors within the programme which tied into one of these themes were grouped together.

In addition to the exhibitors within each theme, the day also featured a series of accessible activities held outside of the main marquee, including accessible football, smoothie bike, accessible rugby, inflatable tennis, face painting. Inside, 'DJ Jay' helped to create a 'CILAD event' atmosphere.

Evaluation methods

We collected feedback from event attendees using paper evaluation forms (visitors and exhibitors). To view an example of both Plain English evaluation forms, please see Appendix 1.

In addition to these two methods, we also asked a couple of questions at the booking stage to exhibitors. This allowed us to gather more representative information regarding the site plan for the day.

Using these methods allowed us to receive feedback from a larger number of attendees, than ever received previously. 101 paper evaluation forms were completed, and there were 52 responses to the questions asked of exhibitors at the booking stage.

Feedback was collected from members of the public as well as exhibitors.

Using actual attendance figures, we attracted around 543 visitors to the event. However, it is noted that some people may have accessed the site from Moss Road and so there may have been some in attendance that were not counted.

Qualitative feedback

A sample of qualitative feedback can be found in Appendix 2.

General comments on the CILAD event from the public

Positive comments	Suggestions for future improvements
<p>“had a good day, plenty to do. Enjoyed wheelchair rugby and football and all the information available”</p> <p>“loved the wheelchair rugby”</p> <p>“it was a fun day, plenty of friendly faces and lots of information available”</p> <p>“loved it all”</p> <p>“enjoyed playing football”</p>	<p>“more about accessible holidays”</p> <p>“muddy field to walk down to from top car park”</p> <p>“signage wasn’t clear that visitors could park on the field / better signage to get to CILAD”</p>

General comments on the CILAD event from exhibitors

Positive comments	Suggestions for future improvements
<p>“really good, better organised than previous events”</p> <p>“fantastic event”</p> <p>“great place for gathering information”</p> <p>“just to say what a fantastic event and great environment. Looking forward to next year”</p>	<p>“music too loud”</p> <p>“need more signage”</p> <p>“prior to opening to public, perhaps offer a networking session to allow partners to collaborate and support each other”</p>

Improvements to make based on feedback

We were disappointed to find that there was less signage available on the main day of the CILAD event when it had been requested by the CILAD event team.

There were some issues with Northwich Festival event co-ordinators not providing sufficient Stewards to direct traffic or not realising they were required to provide them. We will work with Northwich Rugby club to ensure they are aware of what is required of them and support the recruitment of volunteers if necessary. In addition, we will look to produce A3 laminated signs, to aid directional signage to the event.

Whilst there was an improvement on the catering available this year, we do need to address availability of vegan/vegetarian options on the day.

Traditionally the majority of the CILAD events have operated from 11am-3.30pm, but there was feedback to suggest this would be more successful 11am-2pm. We will look to reduce the event timings next year.

We will continue to work closely with Northwich Festival event co-ordinators to make a number of improvements to event logistics. We will also try to implement a printed or downloadable programme for the CILAD event, to improve signage and awareness of activity inside and outside of the marquee.

Although telephone booking for exhibitors was successful this year and the small cost remained as per previous years, we did have a number of exhibitors that did not turn up on the day. We will look into other ways to reduce non-attendance including over booking number of exhibitors, charging a higher fee or refundable price dependant on attendance and as already referenced, adjusting the programming for more convenient times of day.

In addition, despite using a 'sticker' system once visitors had been counted, it was difficult to confirm that everyone in attendance had been counted. Therefore, we will look to use Eventbrite (www.eventbrite.com) as an online booking system in conjunction with telephone booking. Eventbrite (an external booking website) can be hyperlinked to from the CILAD Facebook page as well as through internal and external supporter websites.

The online booking system should prove effective in reducing the administrative time spent and it should allow us to ask some evaluation questions at the time of booking and to collect information from a far larger sample than would otherwise be possible.

Use of a single website for online booking should help to centralise the ticketing system for the event and to make the process less confusing for exhibitors and members of the public. We will still advise event co-ordinators to offer a telephone booking option for those members of the public or exhibitors who do not have internet access.

We will investigate including more information on the Eventbrite tickets including directions and site map of the event as well as other event details.

We have received extremely positive feedback about the friendliness and helpfulness of our volunteers and sponsors and we are very grateful to them for devoting their time to the CILAD event.

The CILAD event team sought advice from the Northwich Festival event organisers regarding Health and Safety, Fire and First Aid and Security during the preparation period for the CILAD event and copies of their risk assessments were forwarded to the CILAD event team.

Signage and navigation

Venue signage that was used in previous years consisted of large banners. These signs were shared with the wider Northwich Festival event organisers, so CILAD was only part of the this. The signs were also extremely costly and so required venues to return the signs to the Northwich Festival/CILAD event organisers after the event. We will continue to stress the importance of adequate signage on the day of the event to Event coordinators. New large banners showing the CILAD event should be produced and displayed at the entrances to the Site, in addition to disposable printed A3 laminated signage.

Communication and Marketing

A CILAD flyer was produced to advertise the event. 10,000 copies of the flyer were printed. These were largely distributed by internal and external staff and partners.

A digital copy of the flyer was sent to all sponsors and key partners to distribute, leading to it being used across multiple social media channels and digital platforms by different organisations.

Promotion at local Artisan Markets took place before the CILAD event using volunteers from Northwich Festival to give out leaflets.

With the help of colleagues in the Vivo Care Choices Communications team, the CILAD event received coverage from local media.

The marketing plan for the CILAD event built upon that of previous years and further developed targeted marketing for specific events. There was an extensive campaign of email marketing to relevant community groups and details of the CILAD event were uploaded to relevant external websites.

A series of photos were taken at the CILAD event to promote exhibitions, information and activities available and raise general awareness of the approach of the CILAD event. These were then released using social media networks, including the CILAD Facebook page.

Social media

Social media to promote the CILAD event was expanded from that used in previous years. Facebook and Twitter were updated more regularly with details of the event. The CILAD event team also worked closely with colleagues in the Vivo Care Choices Communications team and other partners and exhibitors to ensure important information was reposted.

A paid-for social media advert was run in the week leading up to the event. The advert was targeted at Northwich and a 20-kilometre radius around the town, meaning large parts of Cheshire would be reached. It was targeted at the age range of 0-65 years and reached 22,280.

The CILAD event Facebook page currently has 215 followers. This is an increase of 20% that of 2017. The CILAD event's Twitter page has 242 followers (over double that of 2017).

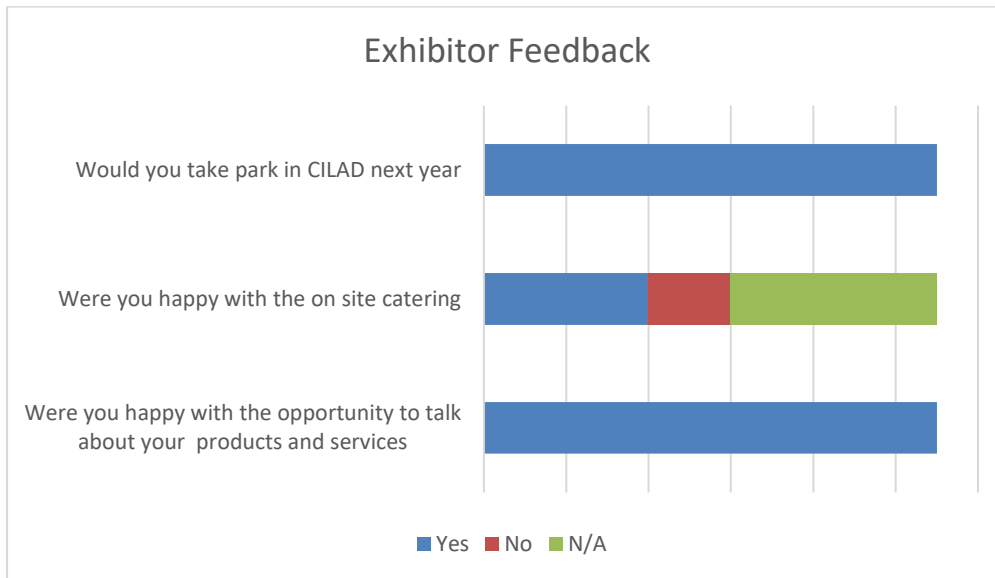
In a comparison sample on the CILAD Twitter page between 2nd June – 31st August 2017 and the same period in 2019, the impressions have increased by 163% (2,700 in 2017 and 7,100 in 2019). The average number of impressions per day during the same sample period increased by 172% (29 in 2017 and 79 in 2019).

Links to the CILAD event were included at the bottom of email signatures from 19th July 2019 – 23rd August 2019 and on websites and email bulletins.

Full details of CILAD event Marketing and Communication Review can be found in Appendix 3.

Quantitative Feedback

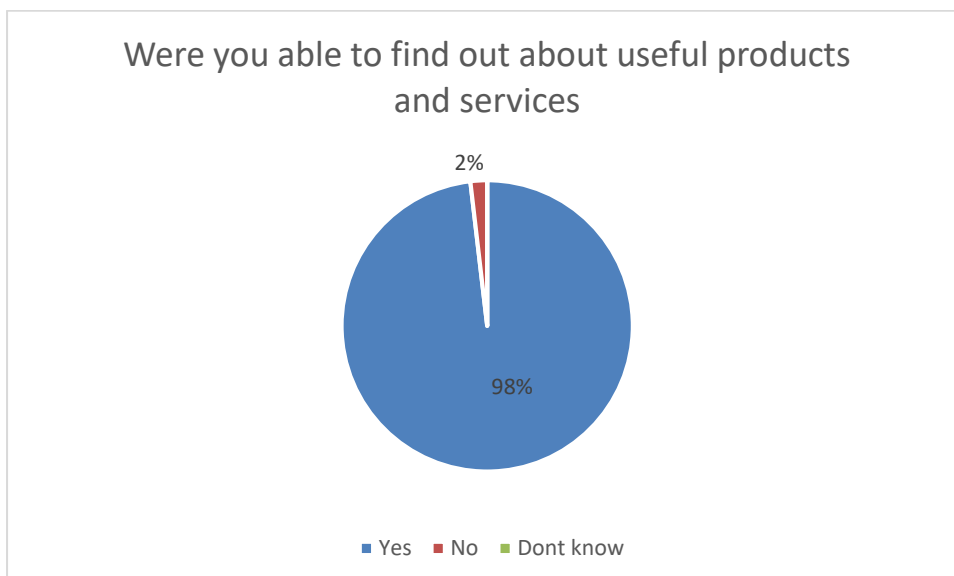
Feedback from Exhibitors



Full details of the Exhibitors who attended are detailed in Appendix 4.

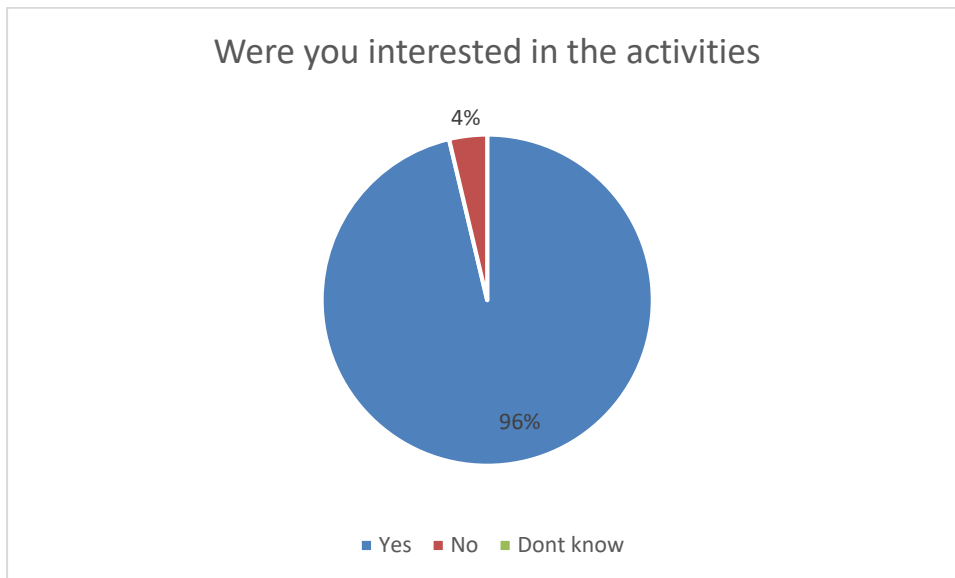
Feedback from Visitors

The following question aimed to assess the effectiveness of the range of products and services available.



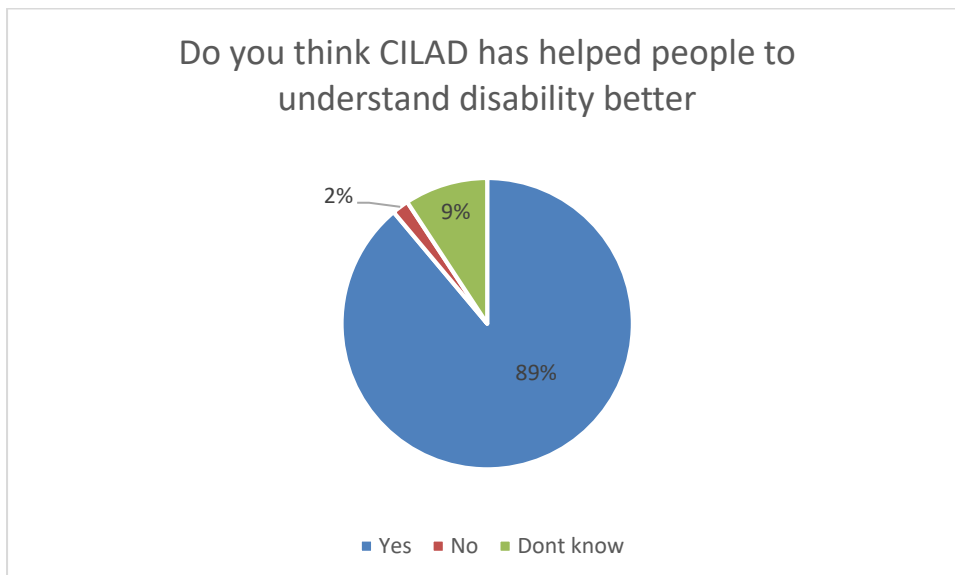
We are pleased to see that such a large proportion of respondents, felt that they were able to find out about useful products and services. This collates with exhibitor responses to the question “were you happy with the opportunity to talk about your products and services”, where 100% of respondents agreed.

The following question aimed to assess the effectiveness of the range of activities available.



We are pleased to see that 96% respondents, felt interested in the activities and that the accessible nature of these, resulted in many trying the activities on offer.

The following question aimed to assess the success of the event in improving disability awareness.



We are pleased to see a large proportion of respondents, felt that the event had helped people to understand disability better.

Actions and improvements for the future

Attendance at this year's CILAD event of 543 visitors, with 99% of respondents overall reporting that they thought the CILAD event was 'good'. The CILAD event succeeds in meeting all the CILAD event aims and objectives set and is clearly valued by both attendees and those taking part. The CILAD event was managed within budget, with a small surplus which has been ring-fenced for 2020 CILAD event.

The 2020 CILAD event will be held on Friday 28th August 2020 and consist of a similar size and breadth of programme but will be improved and developed according to feedback from attendees and event coordinators.

- Raise awareness of barriers faced by people with care and support needs and their families
- Celebrate Equality and Diversity
- Encourage community participation, integration and cohesion
- To secure media coverage of the CILAD event, and partners involved
- To attract at least 1,000 visitors to the CILAD event 2020
- To engage with the Cheshire community, reach new audiences and build lasting relationships with new groups and organisations who can showcase their products and services to people with care and support needs.
- To provide adequate signage and stewards to direct traffic
- To ensure a wider variety of food options are available
- To review the timings of the event, to include time for exhibitors to meet and develop partnerships before opening to the public, and to explore the idea of a celebration of diversity evening event
- To implement a printed or downloadable programme, centrally co-ordinated to improve signage and awareness of activities inside and outside of the main marquee.
- Use Eventbrite (www.eventbrite.com) as an online booking
- system in conjunction with telephone booking. Eventbrite (an external booking website) can be hyperlinked to from the CILAD facebook page as well as through internal and external supporter websites.

These changes have been outlined in more detail throughout this report. We are seeking continued and improved sponsorship to enable us to build on the activities from this year's programme as well as develop new, innovative activities.

The CILAD event team is extremely grateful to everyone who has been involved in the organisation of a diverse and high quality CILAD event. We have made a number of improvements to the CILAD event this year and look forward to developing and expanding the CILAD event next year.

Thank yous

The CILAD event was made possible through sponsorship from Active Cheshire, Brio Leisure, Cheshire Centre for Independent Living, Cheshire West and Chester Council (Equality and Diversity grant), Healthwatch Cheshire, Qwest, Vivo Care Choices.

We would like to thank the members of the CILAD Project Team who have been supportive in establishing the CILAD event this year. Thanks go to Steve Wood, Matthew Lord, Lynne Turnbull, Alistair Jeffs and Sam Naylor, whose hard work and management was much appreciated by hundreds of visitors.

We would like to thank the Sponsors and Councillors for their financial and time commitment.

The CILAD event team would like to thank all of the exhibitors who took part in the CILAD event.

Special thanks to the Communications Team at Vivo Care Choices for the considerable time and energy they put into the CILAD event. Thanks go to Ryan Gould who designed the publicity materials, and Diane Christopherson for their fantastic work on the CILAD event publicity.

We are indebted to Eddy Naylor and the Northwich Festival event organisers for their logistical help. We thank Northwich Rugby Club and St Johns Ambulance for their professional support and first aid cover of the event.

Contact details

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Appendix 1 - CILAD Evaluation Form (Visitors and Exhibitors):

Cheshire Independent Living Awareness Day (CLAD)

Feedback

We would like to know what you thought of CLAD to help us to improve the event in future

1. Were you able to find out about products or services that are useful to you?

Yes No

2. Were you interested in the activities that were here (Accessible Rugby, Smoothie Bike, Inflatable Tennis)?

Yes No

3. Do you think that CLAD has helped people to understand disability better?

Yes No Don't Know

Please turn to the next page

4. What did you like about Cheshire Independent Living Awareness Day? Please write in the box.

5. Is there anything you didn't like about Cheshire Independent Living Awareness Day? Please write in the box

Cheshire Independent Living Awareness Day

Feedback Form for Exhibitors

We would like to know what you thought of Cheshire Independent Living Awareness Day to help us improve the event next year

1. Were you happy with the opportunity to talk about and show your services/products?

Yes No

2. Were you happy with the on site catering?

Yes No

3. Would you take part in Cheshire Independent Living Awareness Day next year?

Yes No

4. Is there anything else you would like to say about Cheshire Independent Living Awareness Day? Please comment in the box on the next page

Appendix 2 - General Public and Exhibitor Representative Qualitative Feedback:

Delivery		Content		Organisation		Other	
Positive	Future improvements	Positive	Future improvements	Positive	Future improvements	Positive	Future improvements
Lots of fun		I enjoyed the wheelchair rugby plus playing football. All sorts of information available. Thanks					
						Loved everything	
		All the different stalls					
		Great advice, lots of fun activities					
						Lovely day for families	
					In a muddy field, not clear that you could park in the field		
		Wheelchair rugby football					
					More outdoor seating	Sun was out	
						Loved it all	
					More toilets and outdoor facilities		
	More food stalls						
		Liked the tennis					
Everyone very helpful.		Enjoyed playing football					
	More food stalls						
			More outdoor activities		More toilets		
		Lots of activities				Lots of people	

Delivery		Content		Organisation		Other	
Positive	Future improvements	Positive	Future improvements	Positive	Future improvements	Positive	Future improvements
						Lots of fun	
It was a fun day with plenty of friendly faces		Lots of information available					
			More outside activities				
			More activities like the wheelchair rugby				
		A lot of help				Loved all of it	
		Wheelchair Rugby			Not enough chairs		
		Lots of stalls	More about accessible holidays				
					Better directions and signs		
		had a good day, plenty to do. Enjoyed wheelchair rugby and football and all the information available					
			more outdoor activities				
	More food stalls		more outdoor activities		more signage and toilets	Lovely weather for it	
		Different stalls	More activities				
	More food stalls					It [the event] is very good	
Enthusiasm of all the people we spoke to							
						Lots of people and the jerk chicken	
Everyone friendly					Better signage		

Delivery		Content		Organisation		Other	
Positive	Future improvements	Positive	Future improvements	Positive	Future improvements	Positive	Future improvements
						Lots of people and the jerk chicken	
Everyone friendly					Better signage		
The DJ was really good at getting people going	It [the music] was just a bit loud to talk						
	The music was often difficult to speak over, several attendees said they had come to the far side of the marquee to escape it. Disappointed by the number of no-show stands						
Just to say what a fantastic event and great environment. Looking forward to next year							
	It is quite warm-may need some fans				Possibly work with organisations that are here who would benefit from the stall company. A lot of people don't need/have interest in the stalls		
					Need a programme and signage wasn't very good...	...Otherwise really good	
					Lighter chairs in the marquee		

Delivery		Content		Organisation		Other	
Positive	Future improvements	Positive	Future improvements	Positive	Future improvements	Positive	Future improvements
	Healthier food options	Lovely mixture of events and people and information. A great place for gathering information					
					Cold water fountains in the marquee		
Tea and coffee service great	More food options to deal with numbers				We struggled to find the marquee. Clear signage from the car park would be useful.		
Great atmosphere. Helpful staff. Enjoyed a walk round to see other stalls offer and increase knowledge and awareness of what is available	No Vegan or Vegetarian catering	Good diversity of services on offer				Good publicity event	
Great atmosphere					Needed more signs to show where to go		
	Music was a bit loud when talking to customers						
Really positive event		Nice variety of exhibitors in the marketplace					
	Music was a bit loud when talking to visitors						

Delivery		Content		Organisation		Other	
Positive	Future improvements	Positive	Future improvements	Positive	Future improvements	Positive	Future improvements
							Maybe offer prior to opening to public, a networking session to allow partners to collaborate and support each other
	Music was a bit loud it made it difficult to have a conversation with enquiries						
						Very good event. Well done.	
				Well organised.		Great day	
						Great event. Look forward to taking part in next year's CILAD	
Entertainment was fun...	... but it [music] was too loud	Amazing opportunity to network					
Staff very quick and helpful. The DJ was good...	But music was too loud on several occasions			Pleased with responsiveness from organising team. The layout was good.		Altogether a great day	
				Better organised			
					Better signage to the event and more ramps for wheelchairs		
	Music too loud						
Everything concerning the event was enjoyable				Everything concerning the event was well put together			

Delivery		Content		Organisation		Other	
Positive	Future improvements	Positive	Future improvements	Positive	Future improvements	Positive	Future improvements
	Music too loud						
				Very well organised		Lovely event -well done.	
Lovely friendly atmosphere, great DJ				Good layout of stalls in logical order and nicely spaced to allow people to talk and look at information			
					Directional signs to the event		
	Loud music prohibits conversation. Site the music further from exhibitors					Worth the effort of attending as meaningful conversations with people	Not as many people as in 2017, but I know you didn't hold the event last year, which may explain the lower numbers than 2017.
					Better signage		
						Fantastic event	
				Very well organised			
						Brilliant event – loved it!	
Everyone was really helpful and friendly							

Appendix 3 – Event Communication and Marketing review

Flyer



A CILAD flyer was produced to advertise the event. Previous flyers had made the event look too much like a fun fair so it was decided to use pictures of real people with care and support needs. As CILAD is targeted at a range of different age groups, an image of older person with their grandchild and an image of a group of young people was used. This was done so the event would hopefully appeal to a wide range of audiences.

10,000 copies of the flyer were printed. These were largely distributed by Cheshire Centre for Independent Living (CCIL) staff to people using its services and partners. Staff from both Cheshire West and Chester Council and Vivo Care Choices also distributed them to people

using their services and partners.

A digital copy of the flyer was sent to all sponsors and key partners to distribute, leading to it being used across multiple social media channels and digital platforms by different organisations.

Paid-for social media advert

A paid-for social media advert was run on Vivo Care Choices' Facebook page in the week leading up to the event.

The advert was targeted at Northwich and a 20 kilometre radius around the town, meaning large parts of Cheshire would be reached. It was targeted at the age range of 18-65 years because the event was aimed for people of all different age groups. As many activities at the event would interest children and young people, the advert was also targeted at parents of children aged two-16.

Below is a breakdown of the paid-for social media advert.

Organic reach	1,593
Paid reach	22,280
Total reach	23,148
Likes/reactions	116
Comments	4
Shares	20
Cost of advert	£300.00
Cost per engagement	£0.66

Vivo Care Choices Ltd
Published by Ryan Gould (7) · 20 August at 11:11 · 🌐

Cheshire Independent Living Awareness Day (CILAD) takes place at Moss Farm Leisure Centre in Northwich on Friday 23 August 2019 from 11am to 3.30pm.

With exhibition stands, information and advice, accessible rugby with Sale Sharks, a football speed cage, craft activities and more, there is plenty on offer for everyone.

Come along to celebrate diversity and help people with care and support needs live independently in the community.

#VivoCareChoices



Social media activity

*Total number of posts and the resulting stats doesn't include the paid-for social media advert on Facebook.

CILAD Twitter account

Number of posts	26
Total number of impressions	9,108
Total number of retweets	27
Total number of likes	60

CILAD Facebook account

Number of posts	84
Total reach	10,653
Total number of impressions	20,575
Total number of likes	453

Total number of comments	88
Total number of shares	93

CCIL Twitter account

Number of posts	20
Total number of impressions	10,032
Total number of retweets	35
Total number of likes	37

CCIL Facebook account

Number of posts	19
Total reach	3,523
Total number of impressions	5,165
Total number of likes	58
Total number of comments	29
Total number of shares	17

Vivo Care Choices Twitter account

Number of posts	6
Total number of impressions	3,587
Total number of retweets	14
Total number of likes	20

Vivo Care Choices Facebook account

Number of posts	5
Total reach	2,594
Total number of impressions	3,528
Total number of likes	26
Total number of comments	1
Total number of shares	13

Coverage in the local press

A press release was sent out to all contacts from Cheshire West and Chester Council's media monitoring system.

It was used by the [Northwich Guardian](#) on its website.

Councillor Louis Gittins, Leader of Cheshire West and Chester Council, also used her Leader's Column in the Chester Standard on 22 August to advertise CILAD.

Appendix 4 – List of Exhibitors

Zone 1 (8 stalls)	Zone 2 (12 stalls)
Leisure	Information
Live	Deafness Support Network
Active Cheshire	British Red Cross
Snow Angels	Age UK Cheshire
Early Help and Prevention Service	Brainwave
BRIO Leisure	Disability Information Bureau
Cheshire Centre for Independent Living	The Neuromuscular Centre
The Wingate Special Children's Trust	MS Society
Luv2meetU	Action on Cancer
	Cheshire Police
	Fish Insurance
	The Wingate Centre
	Qwest
Zone 3 (1 stall)	Zone 4 (11 stalls)
Transport	Health & Social Care
Dial West Cheshire	Danielle Ashley Activities Ltd
	Mid Cheshire Hospital Foundation Trust
	Bluebird Care (Cheshire East)
	Healthwatch Cheshire
	Chatterjacks (JANE MULLEN SPEECH THERAPY)
	Autism Together
	Newcross Healthcare
	Nugent Community Choices
	Guinness Care & Support
	Looking Forward Group & Activities
	Cheshire Centre for Independent Living
Zone 5 (1 stall)	Zone 6 (10 stalls)
Peer Support	Personal Assistance (Care)
Cheshire Autism Practical Support	Bluebird Care (Cheshire East)
	Alertacall
	EPIC
	Alternative Futures Group
	Newcross Healthcare
	amore group
	Northwest Care Co-operative
	Guinness Care & Support
	Your Life Your Way
	Vivo Care Choices
Zone 7 (5 stalls)	Zone 8 (4 stalls)
Equipment	Work & Volunteering
Ableworld	Cheshire Centre for Independent Living /NWPA
ACCESSABLE	DWP (Disability Confident)
Cycling Projects - Wheels for All	Autism Together
Terry Lifts	Healthwatch Cheshire
Cyclone Mobility	
Zone 9 (1 stall)	Zone 10 (1 stall)
Advocacy	Housing
Cheshire Centre for Independent Living	Autism Together
Zone 11 (2 stalls)	
Money	
NatWest	
CWAC Benefits officer	